

# OfficeServ Communicator

OfficeServ Application

SAMSUNG

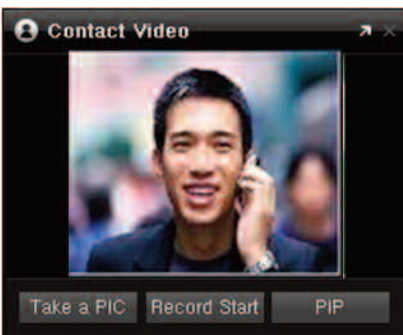
## Communications Simplified

OS Communicator is an integrated communications application able to bring together voice, video and instant messaging communications. It also adds administration functions to allow you to personalise your handset.

### Clear benefits

- Integrates with new IP terminals so that no server is required for entry level module.
- Licensed on a per user basis with no initial server license required making it scalable down to small numbers of users.
- Simple add hoc call recording to local PC.
- Simple add hoc video recording to local PC.
- Presence and presence management.
- White boarding.
- Application sharing.
- Screen popping of contact information.
- Screen popping of MS Outlook™ contact list.
- Click to dial from own application or MS Outlook™.
- Configuration tool for handset, features, ringtones, pictures, phonebook.
- Dual mode – Standalone SoftPhone or used in conjunction with a handset.

High end functionality scalable to your business. Get access to big system functions at a price to match your business size. OS Communicator provides benefits including the ability to dial direct from your Microsoft Outlook™ contacts list, to see a list of who has called you, who you have called, any missed calls and simple redial on any of the numbers.



Video communications are rapidly becoming as important as voice. With the OfficeServ Communicator, making a video call is as simple as making a voice call. If you have a simple web cam attached to your PC, OfficeServ communicator will make a call to a similarly equipped terminal and the video call is automatically set up. There is even the option to extend this to a simple video conference, just call the other people you

want to join and they are added to your call. If they don't have video capability they can still join. With the touch of a button the recording feature allows you to recall what has been discussed at the meeting.

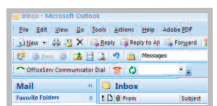
### Main Screen



### Presence



### Click to Dial



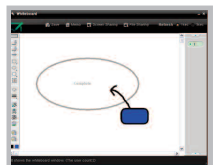
### Instant Messaging



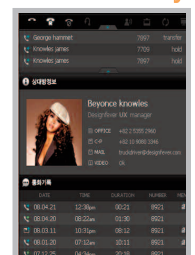
### Screen Share



### White Board



### Multi-Call List Caller Information Call History



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## OfficeServ Application

By utilising a modular application structure the OfficeServ Communicator can easily be enhanced to include full Instant Messaging and Presence. This is now an essential tool for businesses that use remote workers or are even located in a large premises. This will save you wasting time trying to call people who are not at their desks or who do not wish to be disturbed if they are working on a priority project.

Instant Messaging (IM) is fast becoming the preferred communication medium. With OfficeServ Communicator this function is fully integrated and opens up further communication channels. An IM communication can be escalated to a voice and video communication with application sharing and white boarding and all details can be recorded and played back later.



### OS Communicator Key Features

#### OS UC Communicator (Desktop)

- Handset user configuration
- MS Outlook integration call control
- MS Outlook screen pop
- Partner with IP phone
- Partner with digital phone
- Deploy as Softphone

#### OS UC Communicator (IP Phone)

- Presence view in phone
- Video stream on phone

- Video Conference on phone
- Image Control (screen savers, backgrounds)
- XML Browser in phone

#### OS UC Communicator Collaboration

- User Presence Management incorporating both phone and desktop status buddy lists
- Instant Messaging
- Party Video Conferencing
- Whiteboarding
- Screen Sharing
- Desk top busy lamp field (BLF)

	UC Basic Module		Basic Module	Collaboration Module (Co-exist with One of Basic Module)	
Operation Mode	Softphone Mode	UC Call Manager Mode	Call Manager Mode	PC Collaboration Mode	UC Phone Collaboration Mode
Client Software	OfficeServ Communicator				No Client SW
Server Software	No Server software needed		OfficeServ Link	OfficeServ Link OfficeServ Messenger	
Attached Terminal	No Terminal	SMT-i3100 SMT-i5220 SMT-i5243	ITP-5xxxx DGP SLT	Depend on the Basic Module Operation Mode	SMT-i5243
Key Features	- PC Phone - Directory - Call Log - Video Call - Record/Memo for the conversation	- Call Control - Directory - Call Log - Video Call - Record/Memo conversation - Manage SMT-i5243 - Sync SMT-i5243 with communicator for Call Log/Directory	- Call Control - Directory - Call Log - Memo for the conversation	Basic Module + - IM - Presence (BLF) - Video/Audio Conf - Whiteboard - File transferring - Application display sharing	- IM - Presence - Buddy List